

QUALITY POLICY STATEMENT

Industrial Coating Services Limited (ICS) operates throughout the UK, providing specialist services in surface preparation and application of protective and decorative coatings within a variety of sectors including utility, railway, highways, local authorities and construction.

ICS is committed to providing a professional service that fulfils all compliance obligations. To achieve this ICS has developed a Quality Management System to the requirements of BS EN 9001: 2015 and NHSS Sector Scheme 19A.

Top management has a continuing commitment to:

- develop, implement and maintain the Quality Management System
- improve the effectiveness of the Quality Management System
- ensure the availability of resources
- establish the Quality Policy and its objectives
- enhance client satisfaction through communication and performance monitoring
- communicate the quality policy within the organisation and with relevant interested parties
- conduct management reviews of the effectiveness and continuing suitability of the Quality Management System

This policy statement will be reviewed as part of change planning, lessons learned, knowledge transfer, post incident and annually.

Stuart Thomson, Director
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